



WHAT IS THE COLORADO CLIENT ASSISTANCE (CAP) PROGRAM?

The Client Assistance Program helps people with disabilities seeking or receiving services from the Division of Vocational Rehabilitation (DVR), Centers for Independent Living (CIL), Supported Employment, school to work transition programs, and other programs funded by DVR or the Rehabilitation Service Administration.

THE CLIENT ASSISTANCE PROGRAM MAY BE ABLE TO ASSIST WITH:

- Providing education, training, and technical assistance on rehabilitation laws and rules
- Providing education, training, and guidance about self-advocacy.
- Investigating complaints or problems to find ways to resolve them at the lowest possible level.
- Explaining rights and responsibilities and how to access services.
- Explaining laws, regulations, policies, and procedures for DVR, CILs, and other programs.
- Providing information and referrals to appropriate rehabilitation programs.
- Explaining ways to effectively communicate specific needs and concerns to DVR and CILs.
- Providing access to administrative, legal, and other appropriate remedies.
- Referring you to other programs within Disability Law Colorado to address additional issues or concerns outside of CAP's scope of service. <https://www.disabilitylawco.org/issues>

HOW DO I CONTACT CAP TO REQUEST ASSISTANCE?

Disability Law Colorado
Attention: CAP
PO Box 300309,
Denver, CO 80203

Phone: 303-722-0300
Toll-Free: 1-800-531-2105
Fax: 303-722-0720
Email: DLCMail@DisabilityLawCO.org

OR Click One of the Following Links to Complete an Online Intake Packet: **ENGLISH** | **ESPAÑOL**